GEOSPATIAL WEB-BASED APPLICATIONS

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AGRC offers development and hosting of geospatial web-based applications. The development .NET and the language is C#

Product Features and Descriptions	
Feature	**Description**
Development Environment	AGRC utilizes C# and the .NET framework, JavaScript with Dojo etc.
Hosting Environment	Windows based using IIS 7.0

Features Not Included	
Feature	**Explanation**
Database Design	Often the web-based applications require or would perform better with a database redesign. This is covered in product number 6010.06.09

Rates and Billing		
Feature	**Description**	**Base Rate**
Application Design	Meeting with clients understanding needs and wants. Story-boarding the User interface and the work flow, developing use cases	Total project costs based on Professional services rate is $73 per hour.
Geospatial Web Application Hosting	AGRC will provide a shared environment for housing the applications with all the needed	
Development	This is the actual coding of the application	

Ordering and Provisioning
Contact Matt Peters, 801-538-3168, mpeters@utah.gov

DTS Responsibilities

- Provide the geospatial system infrastructure for application development and hosting of the application.

Agency Responsibilities

- Provide agency requirements and business rules for the application in development of the scope of work.
- Provide appropriate resources to provide feedback and respond to questions in the development process.
- High speed internet connections for users must be provided.
- Train users of the application.

Service Levels and Metrics

- Deliver the application on time and within planned budget.
- Deliver application that meets customer needs.
- Metrics will be measured in time to initial response and total time to resolution of the customer not being able to access the application from the web. It will also be based on up-time requirements to meet customer needs as identified by the customer.
- Access to these web based applications needs to be available on a 24x7 basis. During this time AGRC will accept a 99% availability due to unforeseen downtime problems.